



## KWAZULU-NATAL PROVINCE

HUMAN SETTLEMENTS  
REPUBLIC OF SOUTH AFRICA

### **QUESTIONS AND ANSWERS: ZNB63/2020/21HSE: APPOINTMENT OF A PANEL OF ACCREDITED SERVICE PROVIDERS TO CONDUCT TRAINING, COACHING AND MENTORSHIP OF COMPANIES IN THE SIYAKHA INCUBATION PROGRAMME FOR A PERIOD OF THREE (3) YEARS.**

QUESTIONS	RESPONSE
1. Will this training programme target only CIDB grade 1 and 2 enterprises (Section 3.2, page 33)? – as the RFQ states that the Siyakha programme comprises of Grade 1 to 4 enterprises (Section 1.1, page 32).	<b>Training programmes will mainly focus on CIDB Grade 1 &amp; 2 companies. Grade 3 &amp; 4 companies will be prioritised for allocation of work, and where needed be provided with mentorship and coaching.</b>
2. Will the programme be limited to the training of GB and CE entities?	<b>Yes</b>
Does the scope include both classroom training and on-site mentorship?	<b>Yes</b>
3. Does the 'allocation of work' mentioned in sub-section 1.1.1 (page 32) refer to projects ringfenced for this training programme?	<b>Allocation of work will be done through compulsory subcontracting and through the Siyakha Contractor Development Programme</b>
4. If possible, please confirm the approximate number of Siyakha incubants who are anticipated to participate and benefit from this programme?	<b>Approximately 200</b>
5. Does accreditation with the Quality Council for Trades and Occupations (QCTO) meet the Training Services Seta requirement mentioned in Section 4.b (page 33)? Please specify the mandatory (or preferred) accreditation bodies.	<b>The company training programmes must be accredited by CETA.</b>
6. Do the stakeholders mentioned in Section 12.1 (under 'Stakeholders and Resource Organogram' of page 38) refer to our previous project stakeholder relationships, or are tenderers required to provide stakeholder agreements for this programme?	<b>Stakeholders refer to parties relevant in the construction sector in general, and human settlements in particular in relation to the required service.</b>

<p>7. Please provide details on the bank ratings (A to C) mentioned in Section 12.1 (page 38)?</p>	<p><b>Service providers need to obtain same from their respective banks.</b></p>
<p>8. Clarity on whether a fixed price needs to be included into the proposal and tender as there are no specifics relating to duration of programme, nor catering nor training venues. Please advise</p>	<p><b>Pricing is not required at this stage. The bid is for the appointment of service providers onto the Panel. Once the Panel is established, that is when the request for quotations for a specific training will be requested from the service providers that will be on the panel.</b></p>